## 9608 VoIP Set

Station Number	User Name
Department	
Building	Room
Telephone Counselor	
Telephone Counselor Telephone Number	

(1): 7-	
(2): 7-	
(3): 7-	
(4):	

(9):	
(10):	
(11):	
(12):	

(5):		
(6):		
(7):		
(8):		

(13):	
(14):	
(15):	
(16):	

(17):	
(18):	
(19):	
(20):	

(21): Directory
(22): Next
(23): Make Call
(24): Send All Calls

- Buttons 1-3: Must be the telephone number of the set
- Buttons 4-20: May be used for:
  - Speed dial buttons
    - "TB" for telephone numbers within your department
    - "SD" for telephone numbers outside your department or off campus numbers
    - "Team" for telephone numbers within your department that have digital or IP telephone set
  - Call-pickup
  - Send All Calls
  - o Transfer to Voice Mail
  - o Directory
    - Directory
    - Next
    - Make Call
  - Agent Login (for call centers only)