

The background of the cover is a green-tinted photograph of several students in a classroom or computer lab. They are seated at desks, looking at their laptops. The overall tone is professional and academic.

UNIVERSITY

OF NORTH DAKOTA

TECH GUIDE

STEP ONE

CLAIM YOUR ACCOUNT



NEW STUDENTS, FACULTY, AND STAFF MUST CLAIM THEIR ACCOUNT BY FOLLOWING THIS PROCESS:

1. VIEW A SHORT VIDEO
2. ENTER YOUR DATE OF BIRTH AND EMPLID/STUDENT ID NUMBER

AT THE END OF THE PROCESS, YOU WILL BE GIVEN YOUR NDUS.IDENTIFIER/USERNAME AND WILL SET YOUR PASSWORD AND RESPONSES TO YOUR SECURITY QUESTIONS.

[QUESTIONS? STEP-BY-STEP INSTRUCTIONS ARE AVAILABLE HERE.](#)



CONNECT

UND OFFERS FOUR WIRELESS OPTIONS FOR STUDENTS, FACULTY, STAFF, THEIR SPONSORED GUESTS, AND MEMBERS OF THE EDUROAM FEDERATION.

1. UND SECURED (PREFERRED CONNECTION)
2. UND OPEN
3. UND GUEST
4. EDUROAM



1 SELECT A WIRELESS OPTION FROM THE AVAILABLE NETWORKS

2 LOG INTO THE NETWORK USING YOUR NDUS IDENTIFIER



3 CONNECT OTHER DEVICES



ACCESSING YOUR UND EMAIL

 VISIT THE OFFICE 365 EMAIL & APPS PAGE





TECHNOLOGY STANDARDS

- COMPUTER SPECIFIC REQUIREMENTS
- OPERATING SYSTEM GUIDELINES
- COMPUTER DISCOUNTS
- INTERNET CONNECTION GUIDELINES
- BROWSER AND SOFTWARE RECOMMENDATIONS

 **WHAT ARE THE GENERAL TECHNICAL REQUIREMENTS AT UND?**



IT SECURITY



UNIVERSITY OF NORTH DAKOTA

IMPORTANT RESOURCES

- ↔ *UND END-POINT SECURITY POLICY (SECURE YOUR DEVICES)*
- ↔ *MULTI-FACTOR AUTHENTICATION (ADDED SECURITY LAYER)*
- ↔ *PHISHING (BE AWARE OF PHISHING/SCAM EMAILS)*
- ↔ *ANTIVIRUS (PROTECT YOURSELF FROM VIRUS AND MALWARE)*
- ↔ *SECURE FILE SHARE (SECURE SENSITIVE DATA IN TRANSIT)*



UND TECH SUPPORT



SERVICES OFFERED

SUPPORT (CHAT, REMOTE, LIVE)

TROUBLESHOOTING

REPAIR

EQUIPMENT CHECKOUT

SOFTWARE

KNOWLEDGE BASE ARTICLES

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SOFTWARE & APPS



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