STEP ONE
CLAIM YOUR ACCOUNT

NEW STUDENTS, FACULTY, AND STAFF MUST CLAIM THEIR ACCOUNT BY FOLLOWING THIS PROCESS:

1. VIEW A SHORT VIDEO
2. ENTER YOUR DATE OF BIRTH AND EMPLID/STUDENT ID NUMBER

AT THE END OF THE PROCESS, YOU WILL BE GIVEN YOUR NDUS.IDENTIFIER/USERNAME AND WILL SET YOUR PASSWORD AND RESPONSES TO YOUR SECURITY QUESTIONS.

QUESTIONS? STEP-BY-STEP INSTRUCTIONS ARE AVAILABLE HERE.
UND OFFERS FOUR WIRELESS OPTIONS FOR STUDENTS, FACULTY, STAFF, THEIR SPONSORED GUESTS, AND MEMBERS OF THE EDUROAM FEDERATION.

1. UND SECURED (PREFERRED CONNECTION)
2. UND OPEN
3. UND GUEST
4. EDUROAM

SELECT A WIRELESS OPTION FROM THE AVAILABLE NETWORKS

LOG INTO THE NETWORK USING YOUR NDUS IDENTIFIER

CONNECT OTHER DEVICES
ACCESSING YOUR UND EMAIL

VISIT THE OFFICE 365 EMAIL & APPS PAGE
WHAT ARE THE GENERAL TECHNICAL REQUIREMENTS AT UND?

- COMPUTER SPECIFIC REQUIREMENTS
- OPERATING SYSTEM GUIDELINES
- COMPUTER DISCOUNTS
- INTERNET CONNECTION GUIDELINES
- BROWSER AND SOFTWARE RECOMMENDATIONS

émon What are the general technical requirements at UND?
IT SECURITY

IMPORTANT RESOURCES

- **UND END-POINT SECURITY POLICY** (SECURE YOUR DEVICES)
- **MULTI-FACTOR AUTHENTICATION** (ADDED SECURITY LAYER)
- **PHISHING** (BE AWARE OF PHISHING/SCAM EMAILS)
- **ANTIVIRUS** (PROTECT YOURSELF FROM VIRUS AND MALWARE)
- **SECURE FILE SHARE** (SECURE SENSITIVE DATA IN TRANSIT)
SERVICES OFFERED
SUPPORT (CHAT, REMOTE, LIVE)
TROUBLESHOOTING
REPAIR
EQUIPMENT CHECKOUT
SOFTWARE
KNOWLEDGE BASE ARTICLES

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