

ONE IT STRATEGIC PLAN UPDATE



98% adoption of endpoint security



0 reported compromised accounts since implementing MFA



13

classrooms upgraded with technology and environment to promote active learning

14,467 tickets created last year

60% of tickets resolved within a day

\$4M+ and counting

spent on upgrading the UND network to increase bandwidth, wireless density and security

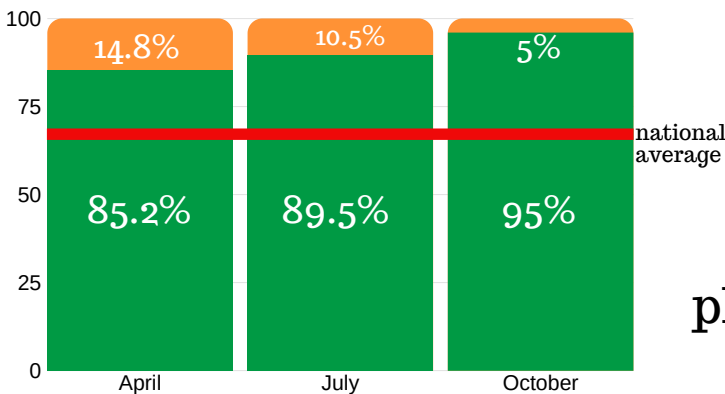
100+

student projects completed on the 3D printer in UTT's Makerspace such as:

- Art student final projects
- Engineering final projects
- Filtering system for a petroleum engineering grad project



not clicked
clicked



90% of those who received phishing emails did not "take the bait"