ONE IT STRATEGIC PLAN UPDATE

98% adoption of endpoint security

0 reported compromised accounts since implementing MFA

13 classrooms upgraded with technology and environment to promote active learning

14,467 tickets created last year

60% of tickets resolved within a day

$4M+ spent on upgrading the UND network to increase bandwidth, wireless density and security

100+ student projects completed on the 3D printer in UIT's Makerspace such as:
- Art student final projects
- Engineering final projects
- Filtering system for a petroleum engineering grad project

90% of those who received phishing emails did not "take the bait"

![chart showing phishing email click rates]

- April: 14.8%
- July: 10.5%
- October: 5%

National average is 85.2%