



Service Agreement

Institutional
Operations

FY20 through FY24 Budget Information*

	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
	Controller/Institutional				
Service Unit Allocation for Primary Unit	\$ 1,927,352	\$ 739,785	\$ 803,999	\$ 609,652	\$ 602,937

*The FY20 budget included the controller’s department which is now in the business operations grouping.

Service Unit	Brief Description of Services	Core	Premium	Recharge	Page #
Institutional Operations	Managed by the Department of Resource Planning & Allocation, institutional operations encompasses university-wide programs: federal work study funding, campus assessment funding, and compliance and audit funding.	X			3

Name of Service Unit:	Institutional Operations
Contact:	Cynthia Fetsch, Associate Director
Web address:	https://campus.und.edu/finance/resource-planning-allocation
Brief Description:	Managed by the Department of Resource Planning & Allocation, institutional operations encompasses university-wide programs: match funding for federal work study, campus assessment funding, and compliance and audit funding.
Customers Eligible to Request Service:	Staff, Faculty, and North Dakota University System
Core Services Specifics:	<ul style="list-style-type: none"> • Coordinate budgeting and payment of compliance and audit charges from the system office • Coordinate budgeting and payment of CTS campus assessment charges • Coordinate budgeting and payment of required institutional match for federal work study • Plan for and track annual tuition bad debt expense.
Recharge Services:	N/A
Premium Services:	N/A