

- Residence hall lot permits will be assigned to residence hall tenants who have a car based on proximity and on a first come basis. A residence hall permit will only allow the permitted car to be parked in its assigned lot.
 - Could consider the permit to be accepted in the REA lot
- Shared parking permits. A permit can only have multiple cars on the same permit by taking a picture and or scanning the car's registration documents to parking services. Only cars with the same addresses on the registration documents will be accepted.
- Annual rates for apartment parking permits and residence hall lot permits will be coordinated through UND Housing and UND Parking Services.
- Annual parking rates at a minimum will be increased automatically by XXXXXXXXXXXXXXXX index.
- All visitor parking spaces will be "pay-for-use" spaces. UND Parking Services will provide a streamlined validation process for those who wish to offer validated or "free" parking for guests, visitors or others. UND will make "free" parking available nights, weekends and holidays (non-peak parking times).
- UND Parking Services will continue to "right-size" or rebalance the parking system through the removal of existing parking spaces and or creating new parking demand (i.e. contracted parking for mixed-use developments).
- Beginning in August 2019 UND will switch from a "hunting permit" format to a zoned system (tiered). Pricing will vary by zone, based on demand resulting from the proximity to a destination and or convenience (market based).
- Parking fees and citations need to be linked to student accounts for added customer convenience.
- UND Parking Services will develop a carpool program to allow two or more customers to share a single set of privileges. Controls will be put in place to discourage abuse (one cited- all cited).
- UND Parking Services will engage in annual customer service training.
- UND Parking Services will continue to expand its Pay-by-Phone system and parking meters will be phased out.
- UND Parking Services will deploy new and additional parking and way-finding signage in 2019.