

Technical Solutions for Buying a Parking Permit

***Enable cookies within the browser, then close all windows and try again.**

Instructions for enabling cookies using Internet Explorer (PC):

1. In the browser toolbar, select “Tools”
2. Select “Internet Options”
3. Select “Privacy” tab
4. Select “Advanced” button in the middle of the page
5. Check “Override automatic cookie handling”
6. Check “Accept” under both “First-party Cookies” and “Third-party Cookies”
7. Select “OK” and “OK” again

Instructions for enabling cookies using Firefox (PC):

1. At the top of the Firefox window, click on the Firefox button (“Tools” menu in Windows XP) and then click “Options”
2. Select the “Privacy Panel.”
3. Set Firefox will: to “Use custom settings for history.”
4. Check mark “Accept cookies from sites” to enable Cookies
5. Make sure “Accept third party cookies” is check marked.
6. Select keep until: “they expire”
7. Click “OK” to close the Options window

Instructions for enabling cookies using Google Chrome (PC):

1. Click the **Chrome menu icon** for the Chrome menu (in the upper right hand corner).
2. Select “Settings.”
3. Near the bottom of the page, click “Show advanced settings.”
4. In the “Privacy” section, click “Content settings.”
5. Select “Allow local data to be set.”
6. Click “Done” to save.

Instructions for enabling cookies using Safari (Mac):

Safari 5.1 and Later

1. From the **Safari** menu, click **Preferences**.
2. From the **Privacy** dialog box, next to **Block cookies** select **Never**.
3. Click **Close**.

Safari 5.0 and Earlier

1. From the **Safari** menu, click **Preferences**.
2. From the **Security** dialog box, next to **Accept Cookies**, select **Always**.
3. Click **Close**.

If you are still having issues: E-mail or call
Parking Services at Parking@UND.edu and 701-777-3551, our office is open Monday-Friday 8am-4:30pm. Please enable cookies before attempting the process again.

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***Clear cache and cookies within the browser, then close all windows and try again.**

Instructions for clearing cache and cookies in Internet Explorer (PC):

1. In Internet Explorer, click **"Tools."** If you don't see the menu, press **"Alt"** on your keyboard to show menus.
2. Select **"Delete Browsing History"**.
3. Select the checkbox next to **"Temporary Internet Files and Cookies"**.
4. Click **"Delete"**.
5. It can take several minutes for the cache history to be deleted. Once the files have been deleted, click **"Okay"**.

Instructions for clearing cache and cookies in Firefox (PC):

1. In Firefox, click the **"Tools"** menu.
2. Select **"Clear Recent History."**
3. Under **"Time Range to Clear"**, select **"Everything."**
4. Select the **"Details"** checkbox.
5. Select the **"Cache"** and **"Cookies"** checkbox.
6. Click **"Clear Now."**

Instructions for clearing cache and cookies in Google Chrome (PC):

1. Click the **Chrome menu icon** for the Chrome menu (in the upper right hand corner).
2. Select **"History."**
3. Select **"Clear browsing data."**
4. In the **"Obliterate the following items from"** section, click **"the past hour"** or if you had other attempts select **"the last 4 weeks."**
5. Select **"Browsing history, download history, cookies and other site and plugin data, cached image and files."**
6. Click **"Clear browsing data"** to save.

Instructions for clearing cache and cookies using Safari (Mac):

Clearing Cache

1. Click the **Safari** menu.
2. Select **Empty Cache.**
3. Click **Empty.**

Clearing Cookies

1. In Safari, click the **Safari** menu.
2. Click **Preferences.**
3. Click **Privacy.**
4. Click **Remove All Website Data.**
5. Click **Remove Now.**
6. Close the **Preferences** dialog box.

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