

New voucher process for 2020

Starting in January 2020, members will be able to upload the voucher form for worksite activities directly to the online wellness portal and receive points towards their wellness benefit immediately after attending an event. We hope that this creates increased engagement in your worksite wellness events and programming.

How many points will a member be able to redeem for voucher activities in 2020?

Members will be allowed to redeem up to 15,000 points from voucher activities in 2020. Members will be rewarded for 18 months of voucher activities during the 2020 wellness benefit year.

How does a participant account for a multi-day event, worth 6,000 points?

The wellness portal will have five available voucher options, each worth 3,000 points, for a total of 15,000 voucher points in 2020. For a multi-day event worth 6,000 points, members will upload the same voucher form two times into two of the activity options.

What happens with the vouchers I turned into Sanford Health Plan from July 1 to December 1, 2019?

All voucher forms turned into Sanford Health Plan for wellness program events that took place from July 1, 2019 to December 1, 2019 will have the points available in individual member accounts in the online wellness portal automatically in 2020.

What do I do with the vouchers for activities that took place in December 2019 or for vouchers that I did not turn into Sanford Health Plan?

Vouchers for wellness program events that took place in December 2019, or from July 1 2019 to present that were not turned into Sanford Health Plan for processing, will need to be uploaded to the wellness portal by participants. Please distribute the voucher upload instructions, they do not need to fill out a new form, they can upload the old form as well.

Will Sanford Health Plan still process vouchers for me if I send them in 2020?

No. All voucher activities taking place in 2020 will become the member's responsibility to upload into their individual member wellness portal.